APPLY & STAY JOBS

Danish-Speaking Customer Advisor – Food Delivery (Athens)

Job Squad

Ort: Athen, Griechenland
Arbeitsmodell: On-Site (vor Ort)
Stundenaus-maß: Vollzeit

STELLENBESCHREIBUNG

Join an international customer experience team supporting a leading food delivery platform's Danish-speaking customers in Athens. You'll help customers with orders, payments and account questions by phone, and work alongside a multicultural team in a fast-paced, service-driven environment.

Your tasks include:

- Supporting Danish-speaking customers by phone
- Assisting with order issues, payments and account-related questions
- Providing professional, friendly customer service
- Working closely with an international and multicultural team
- Following customer support guidelines and internal procedures
- Ensuring high customer satisfaction and service quality
- Participating in onboarding and training sessions

Working hours: rotational shifts, Monday–Sunday between 09:00–01:00.

ANFORDERUNGEN

- Dänisch: Niveau Muttersprache (C2)
- Englisch: Fließend (B2-C1)
- Willingness to relocate to Athens
- Solution-oriented, flexible and customer-focused approach
- Comfortable working with digital tools and customer service systems
- Greek tax number (AFM) and social security number (AMKA), or willingness to obtain them

VORTEILE / BENEFITS

- Daily meal allowance card
- Relocation support including flight and airport transfer
- Accommodation support for the first 4 weeks
- Assistance with hiring documents and onboarding
- International and supportive work environment
- Career development opportunities within a global customer experience company

BEWERBUNG

Bewerbung über: mw@jobsqd.com

Erstellt über Apply & Stay Jobs